# **Performance Review - Supervisor**



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**Supervisor Preparation** 

Performance Review

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# Introduction to the Performance Review and the Form









#### **Presentation of the Performance Review**



#### It is...

- A privileged opportunity to discuss sincerely and objectively.
- Sharing on the past year, in particular on Leadership Essentials and Goals.
- A constructive dialogue to prepare for the future.





- Identify performance levers and support skills development.
- Evaluate **Employee Performance**.



#### For whom?

All Executive Employees, Staff (directly in ColasWay) and Workers (soon ColasWay).

When?



#### During the campaign:

- Annually for Staff and Executives.
- Every two years for Workers.

The Performance Review- Goals for...



#### The Employee

- Discuss about missions and goals set.
- Share your feelings, your professional project and your wishes for development.
- Ask questions to your Supervisor on various topics.



#### **The Supervisor**

- Get to know your Employees better and adapt your Management.
- Evaluate their skills and the achievement of the objectives set.
- Support their development by giving them the means to progress.
- Be exemplary in front of your Employees.



#### The Top Management

- Monitor the activity and progress of each one of your Employees.
- Consider their aspirations.
- Adapt training plans.
- Manage resources according to business developments and corporate needs.



# ColasWay User Guide



# В

#### **Presentation of the Performance Review**

Once the campaign has been launched, the Employee and the Supervisor set a date for the Performance Review outside ColasWay. Then, they must follow the Road Map with the following steps:

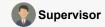
This action should not be performed too early to give the Employee time to finalize their preparation. Recommendation: the Supervisor should complete this action the day before or on the day of the Performance Review.



- Mandatory step.
- Self-assessment (Employee) and assessment (Supervisor) are not visible on either side.
- The Matrix Manager's input is visible by the Supervisor,
  but not by the Employee.
- All fields are mandatory.
  - Led by the Supervisor.
  - The two preparations are combined, but only the Supervisor's can be modified.
  - Supervisor's synthesis and signature.
- Review of the entire Performance Review by the Employee.
- No field can be modified.
- A summary of the assessments is available in the Scorecard tab of the Employee File.
- Mobility feeds the CV



Person who leads the Form







**Matrix Manager** 



During the preparation step, the Matrix Manager can write comments that will be visible only by the Supervisor, and consult the Supervisor's preparation. Both the Supervisor and Matrix Manager's preparation will be visible by the Employee during the Face-to-Face review step.

Prior to the Performance Review, the Supervisor must complete the following actions for each one of their Employees.

Step 1



The Supervisor **sets the date for the Performance Review meeting** outside the tool (via Outlook or other appointment scheduling tools ) and **sends the invitation** to the designated Employee.

Step 2



If this is the Employee's first Performance Review Campaign, the **Supervisor indicates in ColasWay the Employee's goals from the previous year.** 

The Employee will ensure that his goals are met.







# C

## The Performance Review: Parts and sections



- Road Map
- · Employee Information
- Interview Date (Step 2)
- Introduction



#### A - PERFORMANCE REVIEW

- 1. Highlights of the current year
- 2. Leadership Essentials (L1/L2/L3)
- 3. Job Skills (L2/L3)
- 4. Achievement of Performance Goals of the current year
- 5. Performance Goals for the upcoming year
- 6. Overall Performance Summary (Step 2)

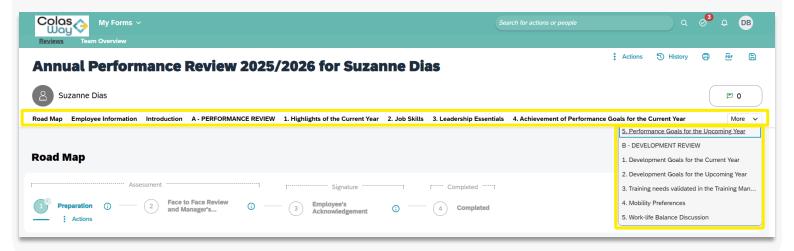


#### **B – DEVELOPMENT REVIEW**

- 1. Development Goals of the current year
- 2. Development Goals for the upcoming year
- 3. Training needs for the upcoming year for the countries using the Training Management System (TMS)
- 4. Mobility preferences & Personal Considerations
- 5. Work-life Balance Discussion
- Manager's Acknowledgement (Step 2)
- Employee's Acknowledgement (Step 3)

# D The Road Map : Parts and sections

This Road Map is **visible at the top of the form**. The navigation bar allows you to easily reach the **sections of the form**.





#### Reading the Road Map:

Due 15/02/2025

Preparation

This is a face-to-face review between the Supervisor and the Employee.

The Supervisor fills in and signs the form following the discussion with the Employee. They can send the form back to the previous step if needed.

The form has been completed and can no longer be modified.

Face to Face Review

and Manager's..

The Employee, the Supervisor and the Matrix Manager have access to the form. Only the Supervisor can move on to step 2.

The form can no longer be modified. The Employee can write a summary and sign before sending it to step 4. They can send the form back to step 2 if needed.

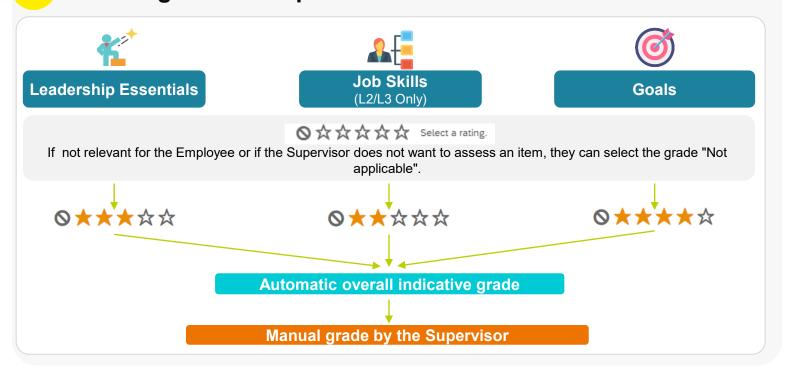
Signature

Acknowledgement

Employee's

(3

# E Zooming on the Preparation



Completed -----

Completed



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# Filling in the Performance Review form

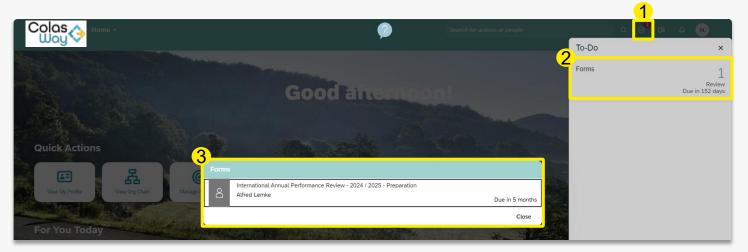
- Supervisor Preparation
- Performance Review
- Manager's Acknowledgement
- View a Completed Form



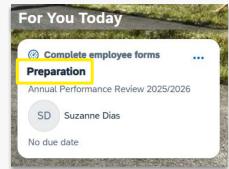


# **Supervisor Preparation**

When you have to fill in a Performance Review form, a notification appears on your home page.



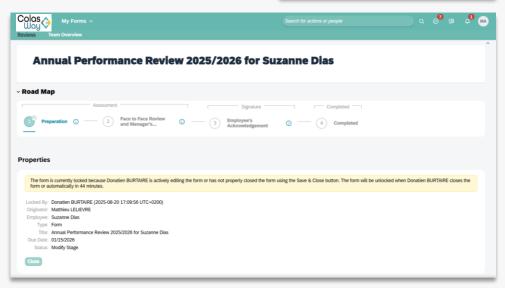
You can also access it directly from your Home page by clicking on the **Complete employee forms** tile in the **For You Today** section.





Note that even if the form is to be filled by the Supervisor, the Matrix Manager and Employee at this Preparation step, the form will be locked for the other party during their completion.

Make sure you "save and close" the form before exiting the form, to allow the other party to fill-in their preparation.

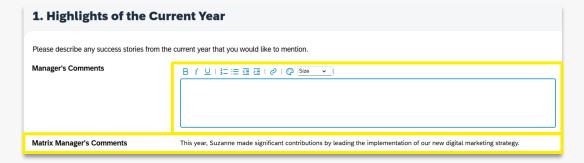




#### PART A - PERFORMANCE REVIEW

#### 1. Highlights of the current year

This section allows you to describe the key events of your Employee's current year.



During the Preparation step, The Matrix Manager can write comments only.

The Supervisor can view the Matrix Manager's comments, and the Matrix Manager can view the Supervisor's comments and ratings.

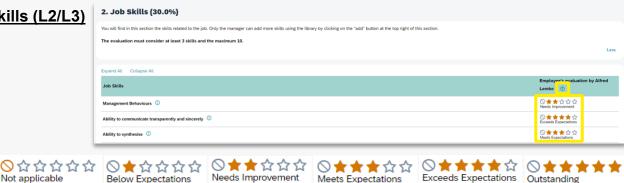


The Employee cannot see the Supervisor's nor the Matrix Manager's inputs and vice-versa whilst in the Preparation step.

It is during the next step that the Employee will be able to view both the Supervisor and the Matrix Manager's preparations.

#### 2. Job Skills (L2/L3)

Not applicable



The aim of this section is to enable you to assess the skills expected of your Employee. 5 levels are defined, as well as a "Not applicable" level. The skills that appear are linked to the key job your Employee's function is attached to.

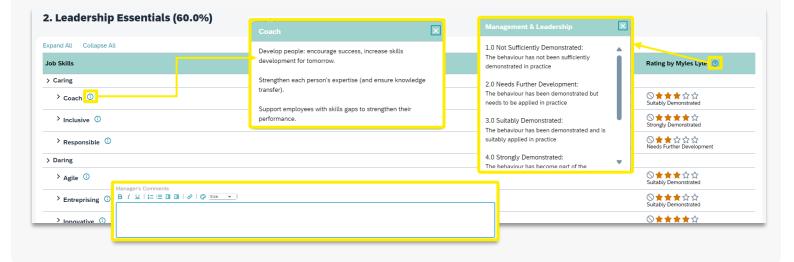


#### 3. Leadership Essentials (L1/L2/L3)

The aim of this section is to enable you to assess the skills expected of your Employee.



- For both sections 2 and 3, evaluate skills by clicking on the stars or the not applicable sign. Move the cursor over the stars to display the level.
- click on the question mark "?" to show the definitions of the scales.
- Click on the information point "i" to display the definition of the expected skill.
- Write an overall comment in the text bow at the bottom of the section.

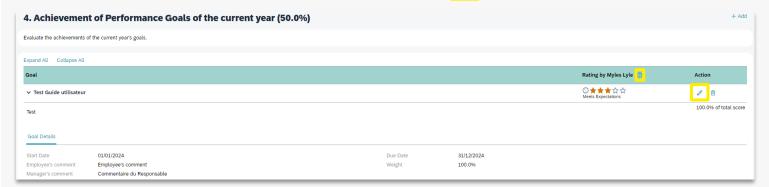




#### 3. Achievement of Performance Goals of the current year

The objectives set for the current year are available in this section for the evaluation. The weighting of objectives from the previous year **is equal to 40% (L1) or 50% (L2/L3).** As a Supervisor, you **can add** or **delete** objectives for the **current year.** 

- assess your Employee by clicking on the stars or the non-applicable sign.
- click on the question mark "?" to show the definitions of the scales.
- you can add a comment to each goal for the current year // .



#### 4. Performance Goals for the upcoming year



When creating new goals, you can use the goal creation aid to follow the SMART model.

S Specific

**Goals should be clear** and indicate what you expect. **Be specific** and define what you are going to do. **Use action verbs**, such as direct, organize, coordinate, lead, develop, plan, etc.

M Mesurable

If you can't quantify it, you can't manage it. Choose goals with measurable progress and set concrete criteria by which you can measure success.

A Achievable

The goals must be within your reach. If the goals you set are far beyond your ability, you cannot commit to them. The goals must be a big enough effort for you to believe that you can achieve them and that it requires a real commitment on your part.

Realistic

**Goals should be relevant.** Make sure that each goal is consistent with your other goals and aligns with the goals of the company, your Supervisor or your department.

T Time-bound

**Set a timeframe for the goal.** Choosing a deadline for your goal clearly defines the target to be reached. Without a time limit, there is no incentive to get started.

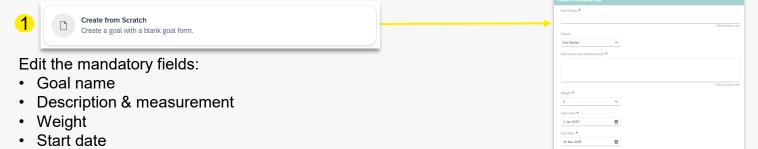


In this section, you will see the proposed goals entered by your Employee. You can add goals and/or complete your Employee's entry.

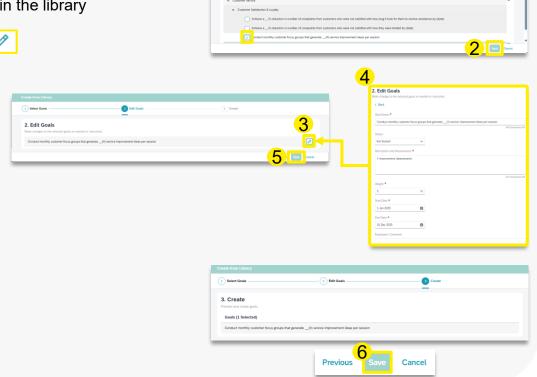
- Add a goal for the upcoming year by clicking on + Add.
- Edit a goal for the upcoming year by clicking on the pen icon



#### Choose how you would like to create a goal:



- Due date
   You can also add a comment linked to the goal.
- Create from Library Choose goals from your goal library and add to your goal plan.
   Select a goal template in the library
   Click on Next
   Click on the pen icon
- Edit the goal
- Click on Next
- Save the goal



1. Select Goals

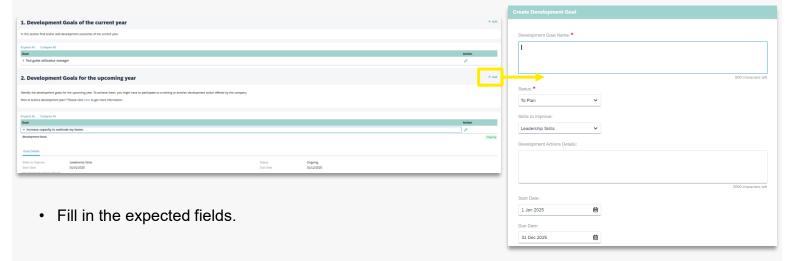


#### PART B - DEVELOPMENT REVIEW

#### 1. Development Goals of the current year & 2. Development Goals for the upcoming year

These sections are built with your Employee. Ahead of the Performance Review, you can begin to identify **areas for development** linked to the last review and **outline new needs** for the coming year.

- Modify a development goal by clicking on the pen icon
- Add a new development goal (for the current and/or upcoming year) by clicking on the + Add button.



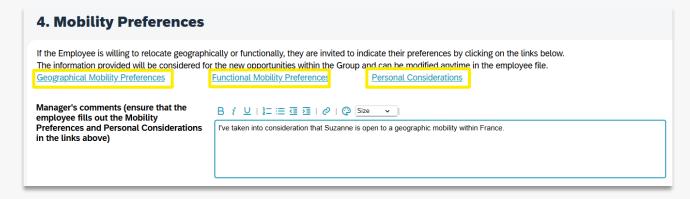
3.

# 3. Training needs validated in the Training Management System (TMS)

You can view the training requirements that have been approved for the coming year in the TMS by clicking here (except for the UK).

#### 4. Mobility preferences & Personal Considerations

Only the Employee can complete this section. As a Supervisor, you can view the content. Click on the different links to view your Employee's input and write a comment.





#### 5. Work-life Balance Discussion

This section allows the Employee only to comment their current situation regarding the conditions for carrying out their mission. You can view your Employee's entry during the Interview (Step 2).

#### 5. Work-life Balance Discussion

In this section the Employee is invited to express themself on their work life balance.

This initiative is part of the Group's desire to develop Quality of Life at Work. Information will be visible for the Manager during the face-to-face interview (step 2). According to employee's feedback, the manager should define an action plan that promotes the employee's quality of life and working conditions.

#### Finish preparation

Once the preparation of the form is completed, you can send it to the next step : **Performance Review and Manager Acknowledgement.** 

Click on Send to the next step.



At any time, you can **Save and Close** your preparation, allowing you to return to the form preparation.



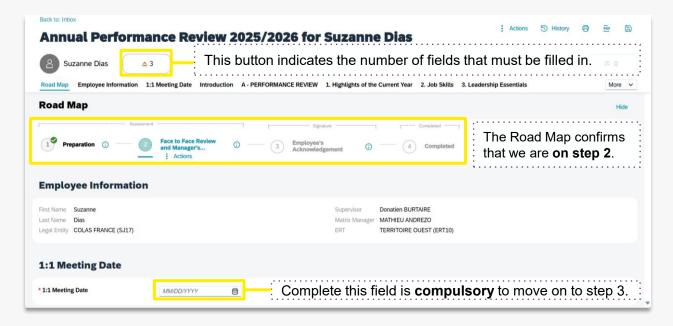
The **Supervisor will move the form to the second step** once all parties are **done** with their preparation. The move to next step by the Supervisor should not be performed too early. The Employee should be given the maximum amount of time to carry out his preparation.

Recommendation: Send to the next step the day before or D-day of the Performance Review.

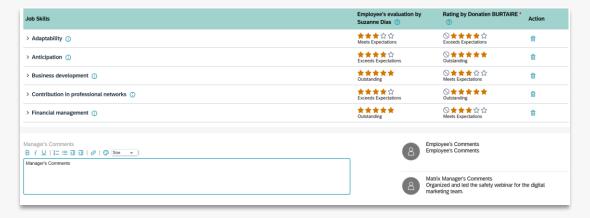


# **B** Performance Review

Find the Performance Review form of an Employee in the My Forms tab of the Home drop-down menu, or directly on your Home page.



The preparations (yours, the Employee's, the Matrix Manager's) are visible side by side. Thus, you can discuss with your Employee but **only you, the Supervisor, can modify the elements he has filled in.** The Employee's preparation remains frozen.



At this step you can read your Employee's self-assessment.

Go over all of the form's section with your Employee.

You can adjust and/or edit comments and ratings in the dedicated text boxes.

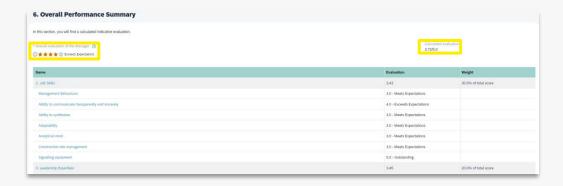
You can also add, edit or delete a goal at this step.



#### **Overall Performance Summary**

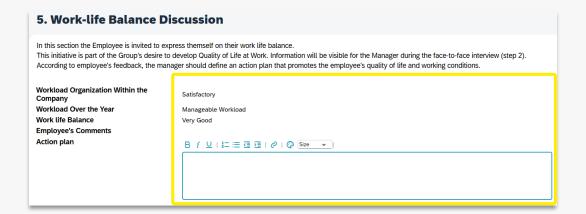
You must give an overall grade to the Employee for the given period of time, using the indicative calculated grade given by the tool.

- Read the grade calculated according to the weightings.
- Give an overall evaluation of the Employee's performance.



#### **Work-life Balance Discussion**

- The information will be visible for the Supervisor during the face-to-face interview (step 2).
- Read the information provided by the Employee.
- Define an action plan that promotes the Employee's quality of life and working conditions.





The calculated indicative grade is only a thinking tool for the Supervisor.

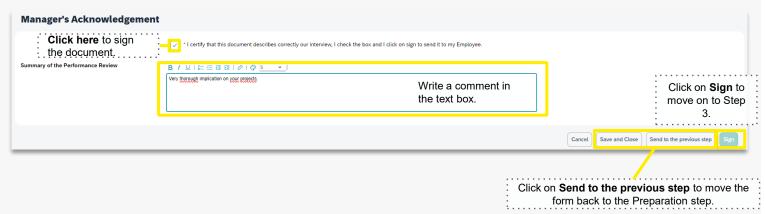
The rating that will be taken into account is the one indicated by the Supervisor (scale from 1 to 5). It is not possible to choose the **Not applicable option** for the Synthesis of the appraisal.





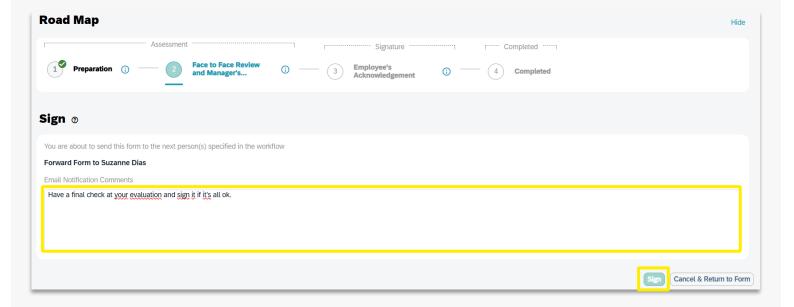
# C Manager's Acknowledgment

Once the mandatory fields are completed, you can sign the form and send it to the **Summary and Employee Signature** step.



Once signed, the form will be sent to your Employee for signature. You can add an additional message.

- Write a comment that will be included in the email sent to the Employee.
- Click on Sign to move on to Step 3.









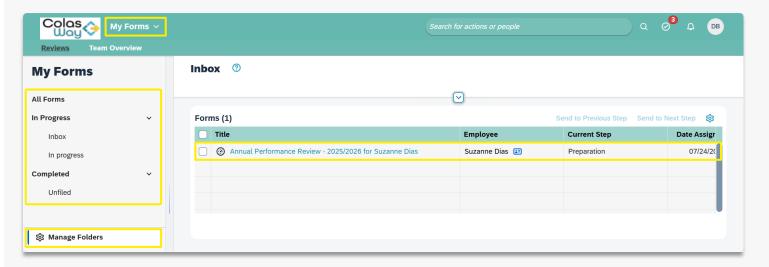


# **View a Completed Form**

#### Viewing the completed form:

- From the Home drop-down menu, go to My Forms.
- The **All Forms** section includes all your forms.
  - In the In Progress box, you will find the forms that are open and for that you have an
    action to carry out. They will be in this box until you send them to the next step.
  - The Completed box includes completed and archived forms (stored in the Unfiled folder by default).

Click on the form to **Open** it and click on **Manage Folders** to classify completed forms.



Check out the Classify forms document for more information on this topic.