

October 2024

Performance Review - Manager



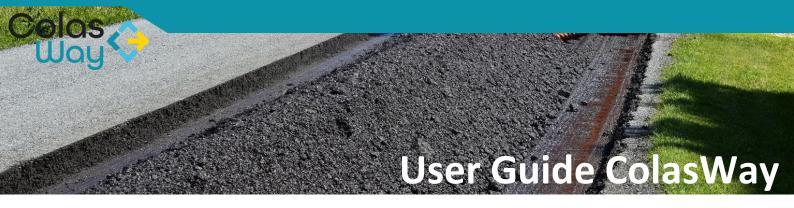
- 1 Introduction
- 2 The Performance Review form
- 3 Filling in the Performance Review form

Manager Preparation

Performance Review and Manager Signature

View a Completed Form







Introduction





Presentation of the Performance Review



It is...

- An opportunity to discuss sincerely and objectively.
- **Sharing on the past year**, in particular on Leadership Essentials and Goals.
- A constructive dialogue to prepare for the future.

Which stakes?



- Identify performance levels and support skills development.
- Evaluate Employee Performance.

For whom ?

All Executive Employees, Staff (directly in ColasWay) and Workers.

When?



During the campaign:

Annually for all employees - Staff, Workers and Executives.

The Performance Review - Goals for...



The Employee

- Discuss missions and goals set.
- Share your feelings, your professional projects and your ideas for development.
- Ask questions to your Manager on various topics.



The Manager

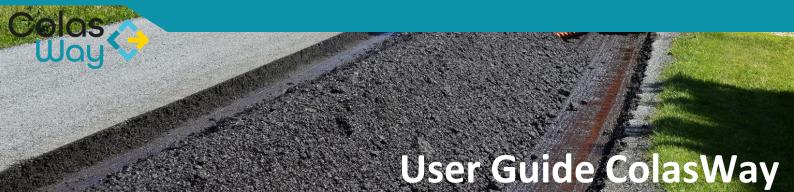
- Get to know your Employees better and adapt your Management.
- **Evaluate their skills and the achievement** of the objectives set.
- **Support their development** by giving them the **means to progress**.
- Be a role model to Employees.



The Top Management

- Monitor the activity and progress of each one of your Employees.
- Consider their aspirations.
- Adapt training plans.
- Manage resources according to business developments and corporate needs.





В

Presentation of the Performance Review

Once the campaign has been launched, the Employee and the Manager set a date for the Performance Review outside ColasWay. Then, they must **follow the Road Map with the following steps**:

This action should not be performed too early in order to give the Employee time to finalize their preparation. Recommendation: the Manager should complete this action the day before or on the day of the Performance Review. Face to face Review Employee's Preparation & Manager's Completed Acknowledgement Acknowledgement The two preparations are Performance Review by assessment (Manager) are not visible on either • No field can be modified. Person who 'leads' the **Performance Review form** Manager **Employee**

Prior to the Performance Review, the Manager must complete the following actions for each one of their Employees.

Step 1



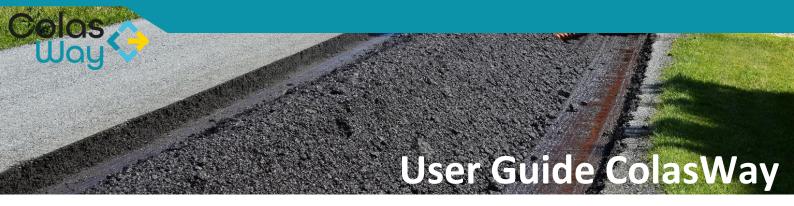
The Manager sets the date for the Performance Review meeting outside the tool (via Outlook or other appointment scheduling tools) and sends the invitation to the designated Employee.

Step 2



If this is the Employee's first Performance Review Campaign, the **Manager indicates in ColasWay the Employee's goals from the previous year.**

The Employee will ensure that his goals are met.



2

The Performance Review form







The Performance Review: Parts and sections



- Road Map
- · Employee Information
- · Interview Date (Step 2)
- Introduction



A – PERFORMANCE REVIEW

- 1. Highlights of the current year
- 2. Leadership Essentials (L1/L2/L3)
- 3. Job Skills (L3)
- 4. Achievement of Performance Goals of the current year
- 5. Performance Goals for the upcoming year
- 6. Overall Performance Summary (Step 2)



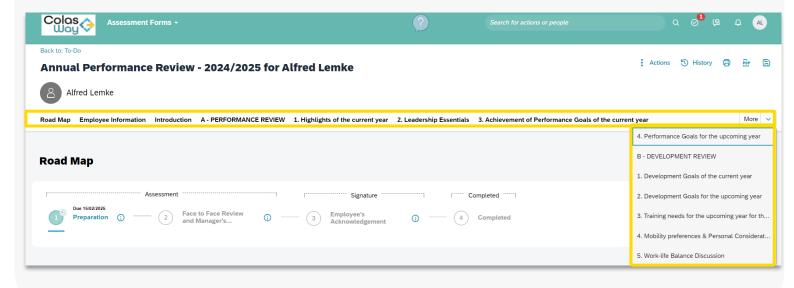
B – DEVELOPMENT REVIEW

- Development Goals of the current year
- 2. Development Goals for the upcoming year
- Training needs for the upcoming year for the countries using the Training Management System (TMS)
- 4. Mobility preferences & Personal Considerations
- 5. Work-life Balance Discussion
- Manager's Acknowledgement (Step 2)
- Employee's Acknowledgement (Step 3)



The Road Map: Parts and sections

This Road Map is **visible at the top of the form.** The navigation bar allows you to easily reach the **sections of the form.**



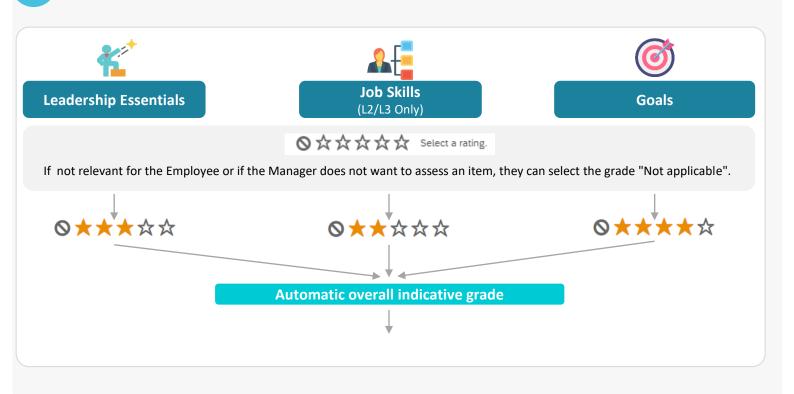




Reading the Road Map:

This is a face-to-face review between the Manager and the Employee. The Manager fills in and signs the form following the discussion with the Employee. The form has been completed and can He/she can send the form back to the no longer be modified. previous step if needed. **Road Map** Assessment Signature Completed Due: 12/31/2024 Due 15/02/2025 Face to Face Review Employee's Preparation Completed and Manager's... Acknowledgement The **Employee and the Manager** have The form can no longer be modified. The access to the form. Only the Manager can Employee can write a summary and sign move on to step 2. before sending it to step 4. They can send the form back to step 2 if needed.

C Zooming on the Preparation



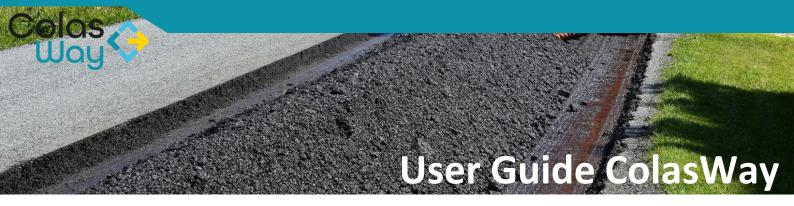


3

Filling in the Performance Review form

- A. Manager Preparation
- B. Performance Review and Manager's Acknowledgement
- C. View a Completed Form

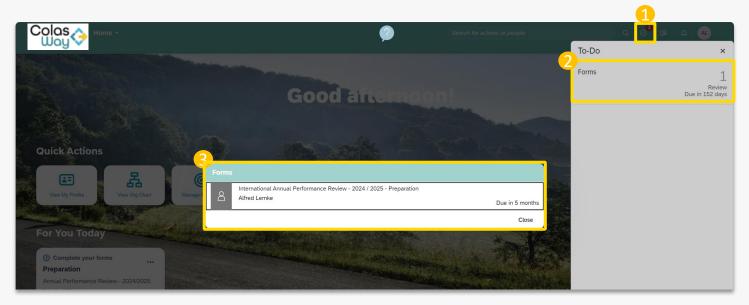




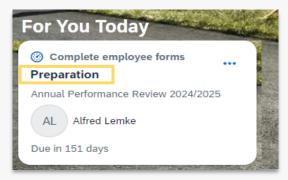


Employee Preparation

When you have to fill in a Performance Review form, a notification appears on your home page.



You can also access it directly from your Home page by clicking on the **Complete employee forms** tile in the **For You Today** section.



Note that even if the form is to be filled by both Manager and Employee at this Preparation step, the **form will be locked for the other party** during their completion.

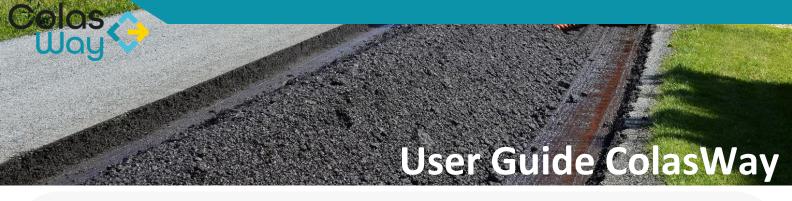
Make sure you "save and close" the form before exiting the form, to allow the other party to fill-in their preparation.



Any assessment (self or given) and overall comments will only be visible by both during the next step i.e. the Face-to-face Review and Manager's Acknowledgment

The **Manager will move the form to the second step** only when they are **done** with their preparation and *ready to meet with the employee*.

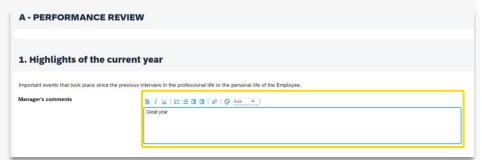




PART A - PERFORMANCE REVIEW

1. Highlights of the current year

This section allows you to describe the key events of your Employee's current year.



2. Job Skills (L2/L3)



The aim of this section is to enable you to assess the skills expected of your Employee. 5 levels are defined, as well as a "Not applicable" level. The skills that appear are linked to the key job your Employee's function is attached to.

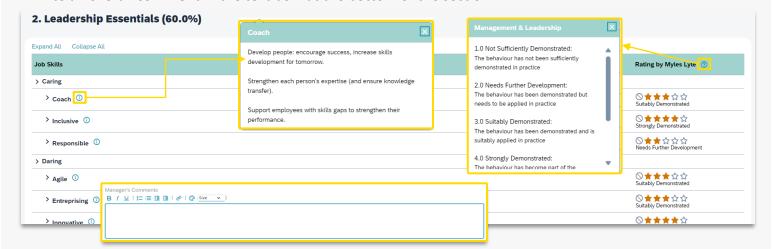


3. Leadership Essentials (L1/L2/L3)

The aim of this section is to enable you to assess the skills expected of your Employee.



- For both sections 2 and 3, evaluate skills by clicking on the stars or the not applicable sign. Move the cursor
 over the stars to display the level.
- click on the question mark "?" to show the definitions of the scales.
- Click on the information point "i" to display the definition of the expected skill.
- Write an overall comment in the text bow at the bottom of the section.





The given ratings are shared at the Performance Review and Manager Acknowledgement steps.





3. Achievement of Performance Goals of the current year

The goals set for the current year are available in this section for the evaluation.

The weighting of goals is equal to 40% (L1) or 50% (L2/L3).

As a Manager, you can add or delete objectives for the current year, employees can only edit the goal.

- assess your Employee by clicking on the stars or the non-applicable sign.
- click on the question mark "?" to show the definitions of the scales.
- you can add a comment to each goal for the current year // .



4. Performance Goals for the upcoming year

Mesurable

Achievable

Realistic

Time-bound

(

When creating new goals, you can use the goal creation aid to follow the SMART model.

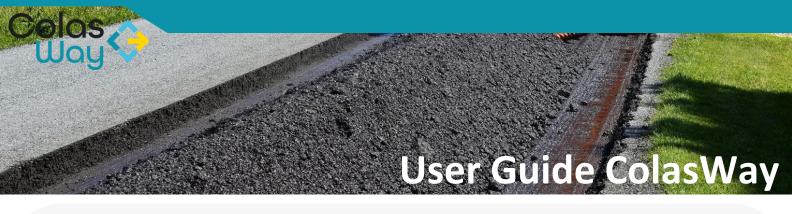
Goals should be clear and indicate what you expect. Be specific and define what you are going to do. Use action verbs, such as direct, organize, coordinate, lead, develop, plan, etc.

If you can't quantify it, you can't manage it. **Choose goals with measurable progress** and **set concrete criteria** by which you can measure success.

The goals must be within your reach. If the goals you set are far beyond your ability, you cannot commit to them. The goals must be a big enough effort for you to believe that you can achieve them and that it requires a real commitment on your part.

Goals should be relevant. Make sure that each goal is consistent with your other goals and aligns with the goals of the company, your Supervisor or your department.

Set a timeframe for the goal. Choosing a deadline for your goal clearly defines the target to be reached. Without a time limit, there is no incentive to get started.

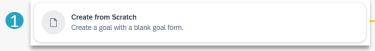


In this section, you will see the goals entered by your Employee. You can add goals and/or complete your Employee's entry.

- Add a goal for the upcoming year by clicking on + Add.
- Edit a goal for the upcoming year by clicking on the pen icon



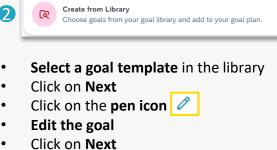
Choose how you would like to create a goal:



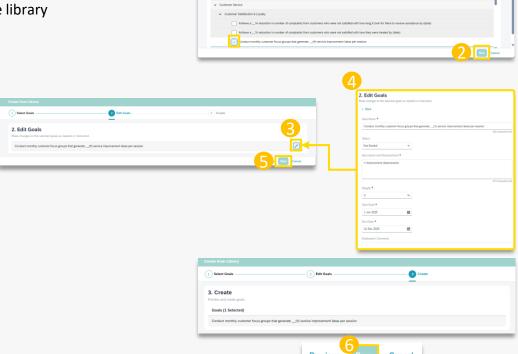
Create Performance Goal:

- Goal name
- Description & measurement
- Weight
- · Start date
- Due date

You can also add a comment linked to the goal.

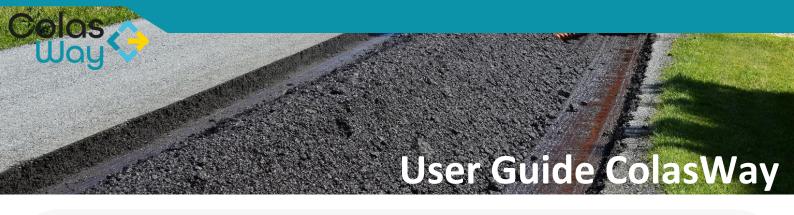








Save the goal

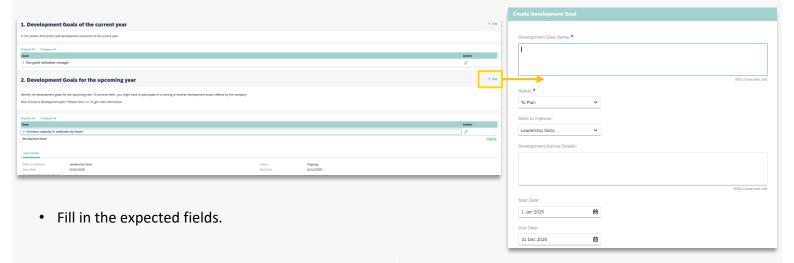


PART B – DEVELOPMENT REVIEW

1. Development Goals of the current year & 2. Development Goals for the upcoming year

These sections are built with your Employee. Ahead of the Performance Review, you can begin to identify **areas for development** linked to the last review and **outline new needs** for the coming year.

- Modify a development goal by clicking on the pen icon
- Add a new development goal (for the current and/or upcoming year) by clicking on the + Add button.



3. Training needs for the upcoming year for the countries using the Training Management System (TMS) Fill in the training needs directly in the TMS. A tab opens giving you direct access to the TMS.

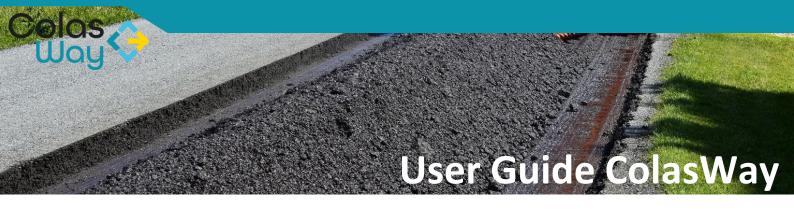
4. Mobility preferences & Personal Considerations

Only the Employee can complete this section. As a Manager, you will view the content.

- Click on different hyperlinks to fill-in your aspirations, then acknowledge their review.
- Click on the + to add a mobility / personal consideration.

1. Mobility preferences & Personal Considerations
the Employee is willing to relocate geographically or functionally, he/she is invited to indicate his/her preferences by clicking on the links below.
he information provided will be considered for the new opportunities within the Group and can be modified anytime in the employee file.
Functional Mobility Preferences Personal Considerations Personal Considerations
Imployee's Comments : Please remember to complete our mobility preferences and personal considerations sing the links above. B i U I = I = I = I Ø Q I = I = I = I Ø I = I = I = I = I = I Ø I = I = I = I = I = I = I = I = I = I
* I acknowledge that I have reviewed my mobility (functional & geographical)





5. Work-life Balance Discussion

This section allows the Employee only to comment on their current situation regarding their work environment.

You can view your Employee's entry during the Interview (Step 2).

5. Work-life Balance Discussion

In this section the Employee is invited to express themself on their work life balance.

This initiative is part of the Group's desire to develop Quality of Life at Work. Information will be visible for the Manager during the face-to-face interview (step 2). According to employee's feedback, the manager should define an action plan that promotes the employee's quality of life and working conditions.

Finish preparation

Once the preparation of the form is completed, you can send it to the next step: **Performance Review and Manager Acknowledgement.**

Click on Send to the next step.

5. Work-life Balance Discussion

In this section the Employee is invited to express themself on their work life balance.

This initiative is part of the Group's desire to develop Quality of Life at Work. Information will be visible for the Manager during the face-to-face interview (step 2). According to employee's feedback, the manager should define an action plan that promotes the employee's quality of life and working conditions.

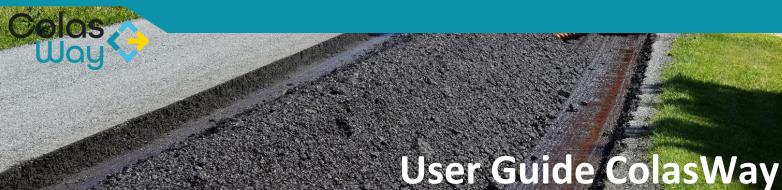




At any time, you can **Save and Close** your preparation, allowing you to return to the form preparation. The move to next step by the Manager should not be performed too early. The Employee should be given the maximum amount of time to carry out his preparation.

Recommendation: Send to the next step on the day of the Performance Review.





3

Filling in the Performance Review form

- A. Manager Preparation
- B. Performance Review and Manager Acknowledgment
- C. View a Completed Form



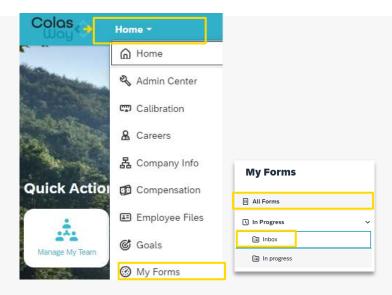




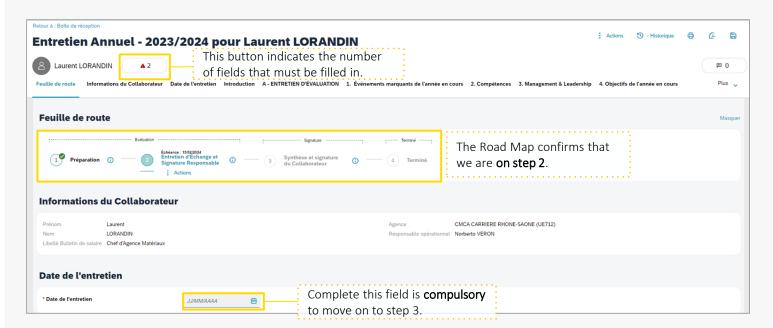
Performance Review

Find the Performance Review form of an Employee in:

- Home
- My Forms
- All forms
- Inbox



The two preparations are visible side by side. Thus, you can discuss with your Employee but **only you, the Manager, can modify the elements they have filled in.** The Employee's preparation remains frozen.



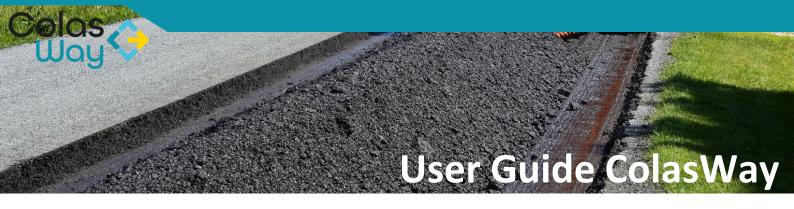
At this step you can read your Employee's self-assessment.

Go over all of the form's section with your Employee.

You can adjust and/or edit comments and ratings in the dedicated text boxes.

You can also add, edit or delete a goal at this step.

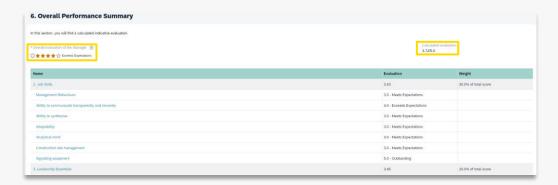




Overall Performance Summary

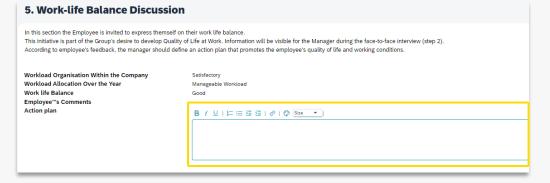
You must give an overall rating to the Employee for the given period of time, using the indicative calculated rating given by the tool.

- Read the grade calculated according to the weightings.
- Give an overall evaluation of the Employee's performance.



Work-life Balance Discussion

- The information will be visible for the Manager during the face-to-face interview (step 2).
- Read the information provided by the Employee.
- Define an action plan that promotes the Employee's quality of life and working conditions.





The calculated indicative rating is only a thinking tool for the Manager.

The rating that will be taken into account is the one indicated by the Manager (on a scale from 1 to 5). It is not possible to choose the **Not applicable option** for the Synthesis of the appraisal.





В

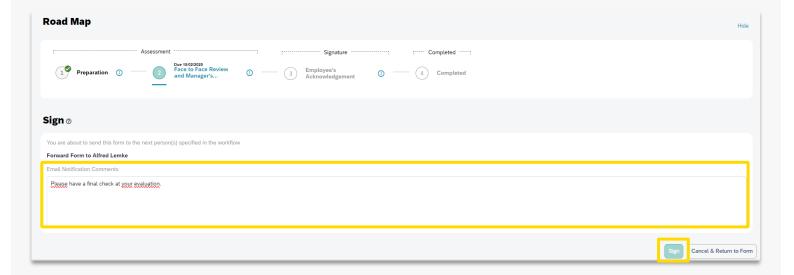
Manager Signature

Once the mandatory fields are completed, you can sign the form and send it to the **Summary and Employee Signature** step.



Once signed, the form will be sent to your Employee for signature. You can add an additional message.

- Write a comment that will be included in the email sent to the Employee.
- Click on Sign to move on to Step 3.







3

Filling in the Performance Review form

- A. Manager Preparation
- B. Performance Review and Manager Acknowledgement
- C. View a Completed Form





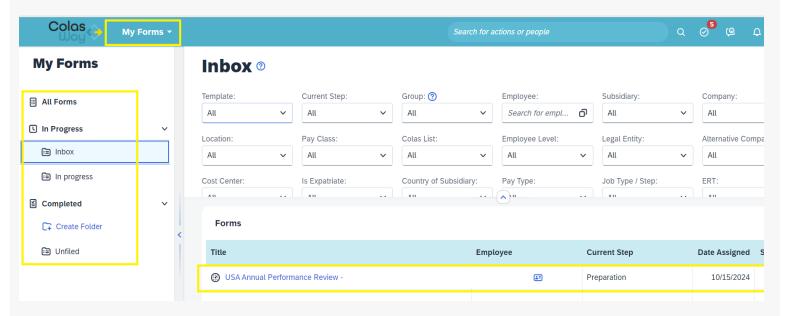


View a Completed Form

Viewing the completed form:

- From the **Home** drop-down menu, go to **My Forms**.
- The All Forms section includes all your forms.
- In the **In Progress** box, you will find the forms that are open and for that you have an action to carry out. They will be in this box until you send them to the next step.
- The **Completed** box includes completed and archived forms.
- The **Form Status** section allows you to view the status of your team's forms (individual or several).

Click on the form to Open it.



Check out the Manage the forms document for more information on this topic.

